**PARKSIDE MEDICAL PRACTICE**

**PATIENT ACCESS SURVEY 2014-15**

**STARTED 22.01.15 – ENDED 02.03.15**

**1. Generally how easy is it to get through to someone at your GP surgery on the phone?**

□Very easy

□Fairly easy

□Not very easy

□Not at all easy

□Haven’t tried

**2. How convenient was the appointment you were able to get?**

□Very convenient

□Fairly convenient

□Not very convenient

□Not at all convenient

**3. Overall how would you describe your experience of making an appointment?**

□Very easy

□Fairly easy

□Not very easy

□Not easy at all

□Haven’t tried

**4. How satisfied are you with the hours that your GP surgery is open?**

□Very satisfied

□Fairly satisfied

□Neither satisfied or dissatisfied

□Fairly dissatisfied

□Very dissatisfied

□I’m not sure when my GP surgery is open

**5. Overall, how would you describe your experience of your GP surgery?**

□Very good

□Fairly good

□Neither good nor poor

□Fairly poor

□Poor

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| Please add any further comments: |